



# ISTE Seal Review Findings Report

**Richmond  
Solution**

2023



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## ABOUT

### ABOUT ISTE

The International Society for Technology in Education (ISTE) is home to a community of global educators and solution providers who are passionate about using technology to revolutionize learning. Our vision is to create a bold community where education innovators are supported in reimagining and redesigning learning with a focus on using technology to create transformational and equitable experiences for learners. We're making this vision a reality by delivering practical guidance, evidence-based professional learning, virtual networks, thought-provoking events and the ISTE Standards.

### ISTE SEAL

The ISTE Seal serves as a mark of high-quality product design for solutions that enable and guide high-quality learning. By choosing to demonstrate their commitment to supporting best practices for teaching and learning, these products show a purposeful and meaningful dedication to practical usability, digital pedagogical implementation, and the ISTE Standards. With a focus on user experience, product usability, and the most essential elements of instructional technology today, the ISTE Seal provides a set of criteria and simple indicators to guide educators, students, and technology directors toward the very best products on the market.

ISTE awards a seal only after an extensive analysis conducted by trained ISTE reviewers that ensures a product meets all critical elements under specific review criteria.

By earning an ISTE Seal, ISTE verifies that this product:

- Promotes critical technology skills.
- Supports the use of technology in appropriate ways.
- Incorporates digital pedagogy and the learning sciences.
- Addresses key elements of tech usability, user experience and user interface.
- Aligns to ISTE Standards in specific ways.

## RESOURCE DESCRIPTION

### WHAT IS *Richmond Solution*?

Richmond Solution is an innovative educational system that revolutionizes English programs in participating institutions, ensuring their long-term success and sustainability. Through collaboration with Richmond coaches, the system identifies the specific educational needs of each institution and tailors the processes accordingly. This includes providing evidence of learning outcomes through various assessments, enabling continuous evaluation of individual student progress, and program effectiveness. The comprehensive Richmond Solution package encompasses both digital and paper courses, access to the Richmond Learning Platform, and ongoing support from dedicated coaches. The platform facilitates communication, offers data analytics, and even functions offline in areas with limited internet connectivity. Ultimately, Richmond Solution promotes student-centered learning experiences, monitors the teaching-learning process, and provides teacher training and coaching to enhance overall learning effectiveness.

### HOW IS *Richmond Solution* IMPLEMENTED?

Richmond Solution is implemented through versatile usage options, enabling its integration into daily classroom instruction or independent study at home. Students can access a wide range of content, including eStudent's Books, eWorkbooks, Extra Practice Activities, and iRead, either as assigned by teachers or for self-study. They can also enjoy interactive vocabulary games in the Play area, adding a fun gamified element to their learning. Test Manager provides assessment content initially accessible to teachers, which can be assigned to students for ongoing evaluation.

Educators have full access to student materials and exclusive content designed for their use. i-Solutions serve as presentation tools, allowing teachers to display course content on a whiteboard or similar technology. This comprehensive approach supports teachers and students in achieving their educational objectives by offering diverse resources, interactive learning experiences, and effective assessment tools.



## ISTE SEAL REVIEW

**Product:** Richmond Solution

**Product Type:** Curriculum

**Organization:** Santillana

**Date of Award:** June 2023

### REVIEW METHODOLOGY

ISTE Seal reviews are conducted by a distinguished panel of experts in education, instruction and technology. These experts utilize the most up-to-date data provided by the organization to conduct thorough evaluations of each solution. The evaluations focus on assessing the solution's performance in addressing specific elements outlined in the technical and pedagogical usability framework and the ISTE Standards.

To complete their rigorous evaluations, the reviewers utilize a comprehensive rating system, categorizing each solution as either "meets expectations" or "does not meet expectations." This assessment covers both the required and optional "Look Fors" outlined in the application. To ensure the validity and reliability of their results, the reviewers regularly engage in calibrations. Final review findings are then analyzed and combined, providing an overall score for alignment with each indicator.

At ISTE, we take great pride in our unwavering commitment to delivering results that schools and districts can have full confidence in. To be deemed education-ready learning solutions, products must meet the high standards in learning sciences, user experience and interface, accessibility, and content quality.

### SCOPE OF REVIEW

Everfi was reviewed against the technical, pedagogical usability framework and the ISTE Standards to determine whether **the solution is education-ready**. ISTE reviewers examined all evidence provided by the organization and interacted directly with the product.



## REVIEW FINDINGS

**ISTE STANDARDS:** The ISTE Standards provide the competencies for learning, teaching, and leading in the digital age, providing a comprehensive roadmap for the effective use of technology in schools worldwide. Grounded in learning science research and based on practitioner experience, the ISTE Standards ensure that using technology for learning can create high-impact, sustainable, scalable, and equitable learning experiences for all learners.

### 1.3.d Knowledge Constructor

Build knowledge by actively exploring real-world issues and problems, developing ideas and theories and pursuing answers and solutions.

### 1.6.d Creative Communicator


Publish or present content that customizes the message and medium for their intended audiences.

### 1.7.b Global Collaborator

Use collaborative technologies to work with others, including peers, experts or community members, to examine issues and problems from multiple viewpoints.

### 1.7.d Global Collaborator

Explore local and global issues and use collaborative technologies to work with others to investigate solutions.


FEEDBACK	OUTCOME
<ul style="list-style-type: none"> <li>• Through projects, students are encouraged to conduct effective searches, using a secure and closed environment, to locate specific information allowing them to develop their ideas and design creative solutions to a problem.</li> <li>• Students collect information from a range of different media, adapt language for the intended audience, and create authentic artifacts to demonstrate language learning.</li> </ul>	



<ul style="list-style-type: none"> <li>• Communication tools, including forums and online video conferencing, allow students to collaborate, share ideas, receive feedback, and work together toward a common goal.</li> <li>• Through different projects, students are challenged to work as a team and design presentations and various multimedia products to demonstrate their understanding and diversity of points of view.</li> </ul>	
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**DIMENSION 1: USER INTERFACE AND AGENCY**



**Definition:** The design of the product interface and user experience helps teachers quickly and reliably achieve instructional goals. This dimension includes features related to interface design, learnability, navigation, maximizing time on task, control over actions, and general usability.

FEEDBACK	OUTCOME
<ul style="list-style-type: none"> <li>• Different icons designate content types, and breadcrumb trails allow for seamless navigation throughout the platform.</li> <li>• Interface design varies according to age level, with colors, images, and buttons adjusting to support younger learners.</li> <li>• Content can always be found using the search box or filtered using a variety of options.</li> <li>• Help section provides searchable resources broken down by user profiles. An on-demand help desk is also available.</li> </ul>	

**DIMENSION 2: LEARNING DESIGN**



**Definition:** The product has features that exhibit and promote design and customization of learning episodes in ways that align with research-based best practices, including those rooted in the learning sciences.



FEEDBACK	OUTCOME
<ul style="list-style-type: none"> <li>Platform functionality includes the ability to customize content assignments to meet specific language learning needs of the whole class or individual students.</li> <li>Topics and activities utilize real-world examples throughout preschool, primary, and secondary learning units.</li> <li>Content chunked based on activity type and according to age level.</li> <li>Variety of content types, including video, images, and media elements, allow students to learn language skills according to learning styles.</li> </ul>	
<p><b>DIMENSION 3: DIGITAL PEDAGOGY</b></p> <p><b>Definition: The product is designed to support the development of digital age learning skills, capacities and knowledge. This dimension focuses on how technology can help students and teachers experience the best possible learning experiences, including the social and learning affordances that digital educational products uniquely offer.</b></p>	
FEEDBACK	OUTCOME
<ul style="list-style-type: none"> <li>Using a closed website, students can learn to curate and evaluate information to research projects in a safe environment.</li> <li>Activities presented in many units offer a solutions-based approach where students are encouraged to use their creativity to solve real-world problems.</li> <li>Communication section allows direct teacher-to-student messaging and collaborative student interaction options.</li> </ul>	





<p><b>DIMENSION 4: INCLUSIVITY</b></p> <p><b>Definition:</b> The product helps teachers provide learning experiences that are relevant to students of many cultures, backgrounds, and abilities, and support learner motivation and agency in the learning process. The product meets current guidelines around accessibility, and supports a positive classroom culture.</p>	
<b>FEEDBACK</b>	<b>OUTCOME</b>
<ul style="list-style-type: none"> <li>● Content reflects a diverse range of people, cultures, and experiences and provides many opportunities for students to develop social skills.</li> <li>● Activities include opportunities for students to learn about how language is used throughout the world.</li> <li>● Control of audio volume, subtitles, and high contrast design support platform accessibility.</li> </ul>	
<p><b>DIMENSION 5: ASSESSMENT AND DATA</b></p> <p><b>Definition:</b> The product uses formative assessments – learning experiences that help make visible what students know and don’t yet know – to generate data that inform teachers about student knowledge and skill gaps, and provide students assessment feedback that is specific, actionable, and constructive. As such, it guides teachers’ instructional decisions and students’ learning journeys.</p>	
<b>FEEDBACK</b>	<b>OUTCOME</b>
<ul style="list-style-type: none"> <li>● Feedback provided immediately through automatic scoring, and teachers can provide additional written feedback as needed.</li> <li>● A variety of assessment types include media options and customization according to student needs.</li> </ul>	



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| <ul style="list-style-type: none"><li>• Robust reporting dashboard displays color-coded data according to class, skills, and individual students, and reports can be run for additional analysis.</li></ul> |  |
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## CONCLUSION

The Richmond Learning Platform stands out as a user-friendly and visually appealing solution that caters to different age levels. Its intuitive interface, coupled with powerful search and filtering capabilities, ensures easy navigation and access to relevant content. The platform's customization options allow teachers to tailor assignments to individual student needs, promoting practical language application and real-world problem-solving skills.

The platform's commitment to diversity is evident through its inclusive content, encompassing a wide range of people, cultures, and experiences. This fosters the development of social skills and encourages students to think creatively. Timely feedback, including automated scoring and personalized written feedback from teachers, supports student progress, while the reporting dashboard offers valuable insights into class performance and individual student achievements.

Furthermore, the Richmond Learning Platform facilitates collaboration and communication among students through forums and online video conferencing. This encourages idea sharing, feedback exchange, and collaborative work, fostering a dynamic and interactive learning environment.

Overall, the Richmond Learning Platform provides a comprehensive and engaging online resource for language learning across different educational levels. With its well-defined learning targets, interactive activities, and accompanying teacher guides, the platform offers a robust educational experience that empowers both teachers and students.